

TO SCHEDULE SERVICE

Call for service by 12:00pm two business days before the scheduled appointment for any local or out of area appointments.

Have the following information available:

- Name and MA number
- Appointment date, time, and location
- Pick up address
- Medical facility and doctor's name
- Estimated time of return trip
- If an attendant will be traveling with you
- If you will need wheelchair service

**Call 443.523.1722
press Option #1**

**You must call between
3:00pm - 4:00pm the day before your
appointment to confirm pick up time
(For Monday service, please call on
Friday)**

CANCELLATIONS

**If you can not keep an
appointment, you must call
443.523.1722, Option #1
to cancel your ride no later
than 2 hours before your
scheduled ride.**



CONTACT

**Somerset County Health
Department**

**8928 Sign Post Road
Westover, MD 21871**

443.523.1722

8:00am - 4:30pm

**If you have any questions or concerns
call the Medical Assistance Coordinator
at 443.523.1722, Option #2**

We appreciate customer comments. For your convenience, Commentary Forms are available from the drivers or you can contact us at the health department.



Public Health
Prevent. Promote. Protect.
**SOMERSET COUNTY
HEALTH DEPARTMENT**



**Funded by the
Maryland Department of Health**

Medical Assistance Transportation



**Provided by the Somerset
County Health Department**

YOU ARE EXPECTED TO USE PUBLIC TRANSPORTATION FOR YOUR APPOINTMENTS

Curb-to-curb Medicaid transportation is a last resort, therefore all other means must be identified before Medical Assistance Transportation is used.

OTHER MEANS OF TRANSPORTATION

- Relatives and friends
- Volunteers
- Walking or biking
- Public transportation such as Shore Transit or taxi

Shore Transit has public fixed routes in the Somerset, Wicomico, and Worcester area for \$3.00. Disabled/elderly are discounted and children under 42 inches tall are free. Everyone is eligible to ride and no scheduling is needed.

Wheelchair access is available. Call Shore Transit at 443.260.2300.



DO I QUALIFY?

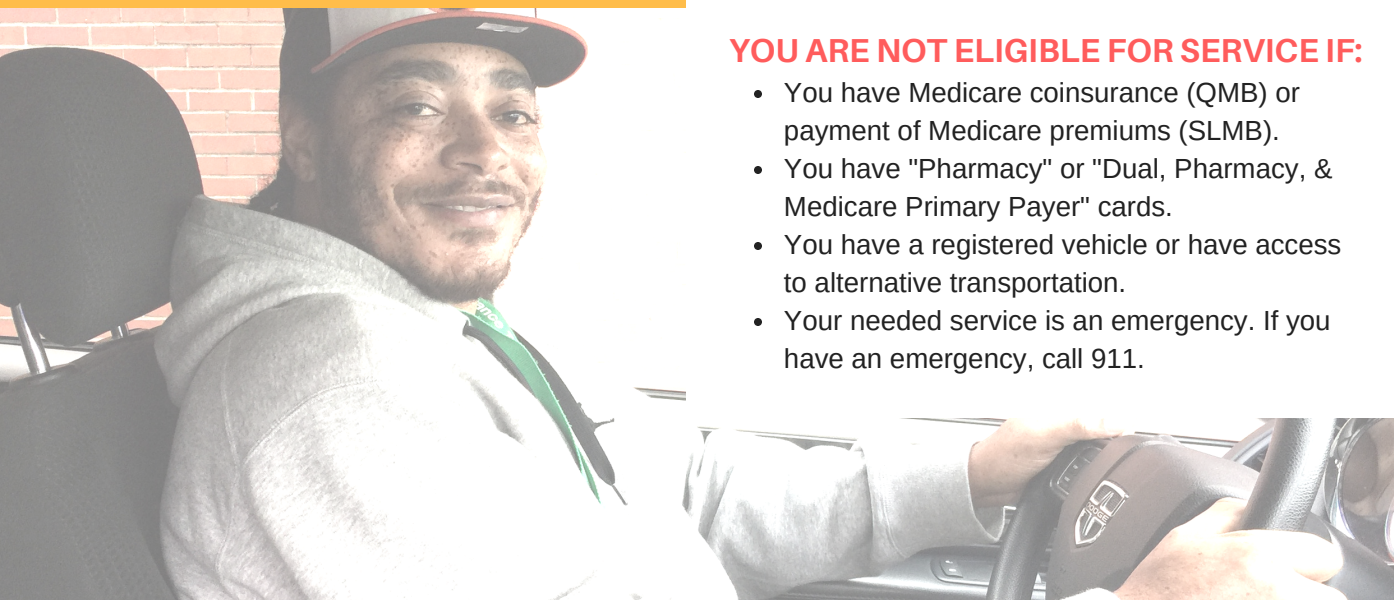
A vehicle can come to your residence to pick you up and take you directly to your appointment IF it is determined that you cannot access public transportation due to your medical conditions OR other special circumstances.

QUALIFICATIONS FOR SERVICE

- Services are medically necessary and covered by Medical Assistance
- Medical Assistance card is active

YOU ARE NOT ELIGIBLE FOR SERVICE IF:

- You have Medicare coinsurance (QMB) or payment of Medicare premiums (SLMB).
- You have "Pharmacy" or "Dual, Pharmacy, & Medicare Primary Payer" cards.
- You have a registered vehicle or have access to alternative transportation.
- Your needed service is an emergency. If you have an emergency, call 911.



SERVICE AVAILABILITY

Somerset & Wicomico locations
Monday - Friday 8:00am - 3:00pm

Worcester County locations
Tuesday & Thursday 8:00am - 1:00pm

Out of area (Cambridge, Easton, Baltimore, Annapolis, Wilmington)
Tuesday & Thursday 8:00am - 1:00pm

Service is based on demand, appointment times, and location

SERVICE IS NOT OFFERED ON STATE HOLIDAYS OR DURING SEVERE WEATHER

With the exception of dialysis and chemo appointments. However, stay tuned to your local media for weather related cancellations.

**For any service questions
call 443.523.1722**